



NAO 2026 Leadership Forum

From Story to Strategy:
Amplifying the AHEC Impact

Washington, DC | July 14-15, 2026

The NAO Conference Cancellation and Refund Policy will be as follows to assure consistency and is applicable to the 2026 NAO Leadership Forum.

- Transfers. *Registration fees may be transferred to another individual; the invoice for the new registration will be revised to reflect the new registrant's membership status. The substitution request must be submitted in writing via email to cmowatt@nationalahec.org and submitted at any time up to the conference start date.*
- Conference registration canceled on or **before May 15, 2026**, is refundable but subject to a \$50 administrative fee. *The substitution request must be submitted in writing via email to poverfelt@nationalahec.org no later than 11:59 pm PDT on March 31, 2023.*
- Registrants canceling on or **May 16, 2025**, will not receive a refund. The refund and cancellation policy will not be waived. *The substitution request must be submitted in writing via email to cmowatt@nationalahec.org no later than 11:59 pm PDT on May 15, 2026.*
- In the event NAO must cancel the conference due to unforeseen circumstances, NAO will refund the cost of registration.